## Fwd: How Delaware Hospice is Weathering COVID-19

Carol Everhart <Carol@beach-fun.com> Fri 4/24/2020 5:58 PM To: Meghan McCalley <Meghan@beach-fun.com> PI post

Sent from my iPhone

Begin forwarded message:

From: Delaware Hospice <publicrelations@delawarehospice.org>
Date: April 24, 2020 at 4:50:29 PM EDT
To: Carol Everhart <Carol@beach-fun.com>
Subject: How Delaware Hospice is Weathering COVID-19
Reply-To: publicrelations@delawarehospice.org



## Supporting our Community

Dear Friends,

It has been a busy spring for Delaware Hospice and the rest of the healthcare industry. Over the past few weeks, a lot has evolved in how we have responded to COVID-19.

Since late March,

- Delaware Hospice has accelerated our telehealth program. We have quickly trained staff members, purchased additional technology, and introduced the telehealth idea to patients and families in our Delaware Palliative and Delaware Hospice programs as well as in Bereavement and New Hope.
- The Delaware Hospice Center has offered advanced technology devices to facilitate patients staying in contact with loved ones during limited visitation guidelines.
- Staff members have been quickly educated and equipped with personal protective equipment to ensure their health and the health of our patients and families.
- Our Bereavement and New Hope Teams have advanced our already robust prebereavement program.
- We have launched a <u>COVID-19 Update</u> on our website. The page includes resources such as supporting caregivers during this time on how to protect themselves and loved ones and how to manage stress and anxiety. Please take a moment to review these free resources.
- We have advanced our community's education on the importance of an Advance Healthcare Directive. More webinars and live events will be occurring throughout the coming month, please be on the look out for them or call 302-478-5707 and we can support you one-on-one with this important conversation. Review our blog about <u>Planning Ahead</u> and the different documents you need to make your healthcare wishes known.



Thank you to our 400+ volunteers who have stepped up during this time. Even though their service hours may be limited to their own homes, they have truly shown their dedication to Delaware Hospice. One of our volunteers, Patti P. started making masks for our staff. Her neighbors quickly learned of her talents... she sold \$740 worth of masks to her community. All of the money she earned from sales was donated to Delaware Hospice.

The world has changed. Social distancing is the new normal. And although being apart is never easy, it is especially difficult if your loved one is in need of care. For 38 years, Delaware Hospice has been answering the call of our community. Providing comfort, care and choices to all families, regardless of their ability to pay.



## How To Help

We rely on donations to make sure our community has access to our medical, clinical, and administrative staff. Now, we need your help.

Cancelled fundraisers have resulted in loss of revenue for our programs and services to the community such as Delaware Transitions and New Hope. **Our top priority** 



**is to serve our community.** Help us continue to support our over 9,000 patients and clients.

• Donate a financial gift to Delaware Hospice.

- Write an online review of Delaware Hospice on your favorite online resource such as <u>Facebook</u> (you must be logged in).
- Donate the materials and/or completed fabric masks and caps. Drop offs can be at any of our offices.
- <u>Send</u> us a picture or note to share with our staff regarding the amazing work they are providing our community during this time.
- Do you know someone who may benefit from one of our programs- Delaware Transitions, Delaware Palliative, Delaware Hospice, Bereavement, or New Hope? Refer someone by either calling us at 302-478-5707 or complete the form online.

Thank you for your commitment to our mission. Until we can meet again, stay safe, wash your hands and I look forward to seeing you when this crisis is over.

Warm regards,

Susan D. Lugd

Susan D. Lloyd, MSN, RN President & CEO Delaware Hospice



Transitions, a free service of Delaware Hospice | 16 Polly Drummond Center, 2nd , Newark, DE 19711

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